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## Management Skills for Warehouse Supervisor Date: View Online -- Venue: View Online -- Fee: £5,000

**Overview:**

Efficient warehousing operations ensure goods and materials are easily accessible when required and no unnecessary costs are carried in this area of the supply chain.

The Management Skills for Warehouse Supervisor program will allow the delegate to learn the latest managerial concepts and skills in the warehousing and distribution field, allowing the delegate to respond to the ever-changing operational demands created by an ever-expanding global market while providing an excellent customer service.

This program looks in-depth at the managerial & supervisor level role of warehousing including: warehouse strategies and the most appropriate processes in order to: plan, organise, direct and control warehouse operations while immediately identifying ways to apply these principles into their own specific work environment.

The program allows the delegate to learn the latest managerial concepts and skills applied to the resource requirements within warehousing including: systems, handling, storage equipment and layout. It addresses the concept of inventory and delves into inventory strategy analysing and evaluating inventory strategy planning within supply chain operations.

Our course also explores the relevant information applicable within a warehousing environment including: health and safety, license/ permit requirements and insurance whilst also looking at issues regarding the storage and handling of dangerous and hazardous goods.

**Coverage:**

* Supervisor role in analysing warehouse operations
* Management practical skills within the workplace
* How to add value and improve customer service
* Inventory management techniques
* Reducing excess cost
* Eliminating waste activities
* Evaluation procedures

**Objectives**

* Learn how to improve current methodologies in services in a supervisory role
* Discover key areas of warehouse management and stock control
* Learn how to reduce costs and unnecessary activities
* Improve customer service
* Attain additional value within current processes
* Reduce internal problems that limit performance

**How this helps your organisation?**

* Improved supervisory and management skillset
* Improvement in stock operations and service levels
* Discover key areas of operations within warehouse
* How to use Key Performance Indicators as a form of measurement
* Reduce cost and improve customer service
* Gain competitive advantage
* Examine the relationship between stock and the organisations operations

## How this helps you personally?

* Improved supervisory and management skillset
* Understand and deal with requests more efficiently
* Improve career prospects
* Improved productivity at work and personally
* Create a safer work environment
* Reduce costs and improve service

**Course Structure**

**The Aim of Warehousing**

* The functions of a warehouse
* Warehousing Activity
* Where does warehousing fit into the supply chain
* Case Study, Videos & Real Life examples

**Supervisor Layout Techniques for meeting Organisation Demands**

* Receiving product process
* Dispatching methodology
* How to use the format of the room efficiently and create flow
* Case Study, Videos & Real Life examples

**Management Skills for Product Categorization**

* Identifying product handling groupings
* ABC Analysis
* 80/20 theory
* Supply and Demand analysis
* Case Study, Videos & Real Life examples

**The Technical Mechanics of Warehousing**

* The general structure of the warehouse
* Timing of Operations
* Operations Planning
* How to pick appropriate fork lift vehicles
* How to pick appropriate racks
* Choosing the most suitable loading bays
* Case Study, Videos & Real Life examples

**Supervisor Role in Loss Prevention & Security**

* Methods for reducing internal theft
* Methods for reducing external theft
* Prevention measure analysis
* Case Study, Videos & Real Life examples

**Managerial Technical & Computer Software Modelling for Optimising Warehouse Customer Service**

* Customer Service measurement techniques
* Computer Software Modelling
* Identifying stakeholder objectives
* The implications of a below average customer service
* Reducing errors
* Internal and External customers
* Case Study, Videos & Real Life examples

**Health & Safety Management for Warehousing & Risk Implications**

* Inspection methods
* Risk Assessment methodology
* Task Assignment
* Raising awareness within your team
* Case Study, Videos & Real Life examples

**Supervisory Role in Improving Productivity of the Warehouse**

* Setting productivity objectives
* Productivity/Performance Modelling
* Setting cost objectives
* Variable & Fixed cost analysis
* How to implement Key Performance Indicators when measuring performance
* Case Study, Videos & Real Life examples

**Course Dates:** Weekly

**Venue:** View Online

**Fee:** £5,000